



# CAT PROFILE & AGREEMENT

## PET PARENT INFORMATION

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Legal Guardian(s) Name(s) \_\_\_\_\_

Phone Number (XXX) XXX-XXXX

Cell  Landline  Business

Alt. Phone Number (XXX) XXX-XXXX

Cell  Landline  Business

Street Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip \_\_\_\_\_

Email Address \_\_\_\_\_

Is this the first cat you have ever cared for  
on your own?

Yes  No

Humans who are authorized to pick-up your cat from boarding: \_\_\_\_\_

How did you hear about North Paw?

Website

Social media

Saw a flyer, poster, or print ad

Recommended by \_\_\_\_\_

Did an internet search and found it

Other \_\_\_\_\_

## CAT INFORMATION

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Cat Name & Nicknames \_\_\_\_\_

Breed, Coloring, Identity Markings \_\_\_\_\_

Estimated Age \_\_\_\_\_

Sex \_\_\_\_\_

Weight \_\_\_\_\_

Is your Cat:  Intact  Spayed/Neutered

How long have you had this cat? \_\_\_\_\_

How did you acquire this cat (*i.e. shelter, had from birth*)? \_\_\_\_\_

Other animals in the home? \_\_\_\_\_

Yes  No

If Yes, please list \_\_\_\_\_

Please list any previous boarding experiences: \_\_\_\_\_

# CAT HEALTH

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**Veterinarian** (Name & Number): \_\_\_\_\_

**Preferred Emergency Veterinarian Business** (Including Afterhours): \_\_\_\_\_

**Microchipped?** Yes  No  # \_\_\_\_\_ **Is your cat on any medication?** Yes  No

**If yes, please any and all medications:** \_\_\_\_\_

**Food Brand & Flavor** (dry or wet): \_\_\_\_\_

**How and how often do you feed your cat** (free fed, 2x day)? \_\_\_\_\_

**Allergies** (including food)? Yes  No

**If you listed "yes" to any of the allergy questions above, please list what they are:** \_\_\_\_\_

**Does your cat have any sensitive areas where s/he doesn't like to be touched** (i.e ears)? \_\_\_\_\_

**Current or previous health concerns that we should be aware of as your cat's caretakers?** \_\_\_\_\_

**Date of last Rabies Vaccination** \_\_\_\_\_

**Date of last FVRCP Vaccination** \_\_\_\_\_

**Date of last Feline Leukemia Vaccination** \_\_\_\_\_

**Date & Name of last Flea/Tick Preventative** \_\_\_\_\_

# CAT BEHAVIORAL

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What are things your cat enjoys (select all that apply)?

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Meowing               | <input type="checkbox"/> Being petted  | <input type="checkbox"/> Laying on laps |
| <input type="checkbox"/> Scratching on devices | <input type="checkbox"/> Being brushed | <input type="checkbox"/> Exploring      |
| <input type="checkbox"/> Other _____           |  |   |

How does your cat feel about humans in general (i.e. very timid, loves belly rubs)? \_\_\_\_\_

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How does your cat react to being picked up and/or carried by humans? \_\_\_\_\_

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Has your cat had experience with other cats? If yes, how do they respond? \_\_\_\_\_

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Has your cat had experience with dogs? If yes, how do they respond? \_\_\_\_\_

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What type of litter does your cat prefer (i.e. clay, pine pellets, sandy/fine types)? \_\_\_\_\_

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What types of toys does your cat prefer? \_\_\_\_\_

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Does your cat go outside? Yes  No

Do you use a harness with your cat? Yes  No

If yes, in what context (in your yard, freely around the neighborhood): \_\_\_\_\_

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Has your cat ever 'sprayed' an area? If so, what was the situation? \_\_\_\_\_

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Current or previous behavioral concerns that we should be aware of as your cat's caretakers? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Is there anything else you want us to know about your cat relative to boarding? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## CAT PARENTS SHOULD KNOW

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- If you ever have a concern about your pet's experience while in our care please speak to the Manager or Training Director immediately. We want to know about your concerns so that we can address them. Please do not assume we know about your concerns.
- Your cat will be around other cats including resident cats, boarding cats, and foster kittens. They do not need to interact directly but if the mere presence of other felines is an issue for your cat please speak immediately, directly, and specifically to us about this so we can determine if we can accommodate your cat.
- Your cat will have open play time throughout the day while other boarding cats are in their bungalows.
- Your cats will be in a facility that houses dogs. The cats and dogs are separated by multiple barriers including walls and doors. We highly discourage barking but all dogs vocalize. If you have a concern about your cat being impacted by the vocalizations of dogs North Paw may not be a good fit.
- We ask that cat parents bring their own scratching devices. Disease and illness can be spread through these materials which is why we do not supply them.

## CLIENT AGREEMENT

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- Intials* 1. **FEES:** For each daycare and/or boarding reservation, Client shall pay to North Paw, LLC the deposit fee amounts as indicated on the North Paw, LLC website at time of reservation and the remainder of the daycare and/or boarding at the time Client's Dog and/or Cat is picked up at North Paw (in some cases North Paw can require payment upon drop off).

Client shall be responsible for full cost of daycare and/or boarding fees in the event North Paw, LLC cancels this Agreement due to Client's Dog's and/or Cat's behavior or the presence of fleas and/or other parasites on Client's Dog and/or Cat. In the event of behavioral concerns, the presence of fleas and/or parasites, North Paw has the right to quarantine Client's Dog and/or Cat until Client picks up Client's Dog and/or Cat. Client further agrees to pay all fees, charges, and/or expenses, including quarantine costs and expenses for medical treatment for injuries caused by Client's Dog and/or Cat to North Paw's staff and/or daycare and/or boarding facilities, immediately upon pick-up and prior to removal of Client's Dog and/or Cat.

North Paw, LLC charges a handling fee of \$40.00 for all returned check for non-sufficient funds. Daycare & Boarding Services

- Intials* 2. **DAYCARE & BOARDING SERVICES:** North Paw, LLC agrees to exercise, feed, socialize with, bathroom, and otherwise care for Client's Dog and/or Cat during daycare and/or boarding. Client should discuss any special instructions or accommodations relating to Client's Dog and/or Cat prior to making the daycare and/or boarding reservation. Client assumes and accepts responsibility for any additional costs and expenses relating to special instructions and/or accommodations that North Paw, LLC makes and agrees to provide during daycare and/or boarding.

Client also understands that dogs and/or cats may become less clean than when they arrived, as dogs especially like to lay and roll on the ground. Client agrees to release North Paw, LLC from responsibility of the cleanliness and other grooming issues of Client's Dog and/or Cat. Client understands and accepts responsibility for the cleanliness and grooming of Client's Dog and/or Cat and understands and agrees that North Paw, LLC can refuse service for any dog and/or cat that

appears to be dirty, contagious, and/or ungroomed.

Client understands and agrees that Client property/items (i.e toys, blanket) may not be returned in the same condition in which they arrived, and that Client property/items may be damaged and/or destroyed while at North Paw, LLC. Client assumes the risk for Client property and agrees to hold North Paw, LLC harmless in replacing or paying for damages to Client's property/items.

### 3. CANCELLATIONS & NO-SHOWS:

Intials

**Daycare**— Client shall contact North Paw, LLC by 9am the day prior to a daycare reservation with notice of cancellation of the daycare reservation. Client agrees that failure to provide the requisite advance notice of cancellation shall result in the forfeiture of the Deposit. Clients who do not show up for their reserved daycare date will be charged for the dates of the reservation. No exceptions.

**Boarding**—Cancellations must be made by 9am, 2 days in advance of the date of Client's Dog and/or Cat boarding reservation. Clients who do not show up for their reserved boarding date will be charged for the dates of the reservation. No exceptions

### 4. WARRANTIES AND REPRESENTATIONS REGARDING CLIENT'S DOG OR CAT HEALTH/BEHAVIOR: Client hereby

Intials

warrants and represents that: a) Client is the owner or handler of Client's Dog and/or Cat; b) Client's Dog and/or Cat is in good health; c) Client's Dog and/or Cat is current on all required vaccinations & flea/tick preventative; d) Client's Dog and/or Cat has no communicable diseases or parasites; and e) Client's Dog and/or Cat has never harmed, shown aggression or threatening behavior towards any person or any other dog and/or cat (respectively). Client shall provide North Paw, LLC with proof of current vaccinations prior to daycare and/or boarding being provided. Failure to provide proof of current vaccinations shall be grounds to refuse daycare and/or boarding Client's Dog and/or Cat. Client should seek the advice of a veterinarian for all questions regarding Client's Dog and/or Cat's health.

Client understands and agrees that any issues that develop with Client's Dog and/or Cat will be managed as deemed appropriate by the employees and owners of North Paw, LLC at their sole discretion, and that Client assumes full financial responsibility for any and all expenses involved, if Client or North Paw, LLC employees or owners decide to obtain medical treatment.

**Daily Waiver**— Client understands that Client must attest and confirm the following statement at each drop off for daycare and/or boarding of Client's Dog and/or Cat: "I hereby certify that my dog and/or cat, listed on the reservation, is in good health and has not been ill or exposed to illness within the last 4 days. I further certify that my dog and/or cat has not harmed or shown aggression or threatening behavior toward any person or other dog and/or cat (respectively). North Paw, LLC agrees to make all attempts to exercise reasonable care in the handling of Client's dogs and/or cats and in keeping the facility properly maintained for safety, cleanliness, and security. All Client dogs and/or cats are cared for by North Paw, LLC without liability on North Paw, LLC's behalf for loss or damage from disease, theft, fire, death, escape, injury, harm to persons, other animals, or property by said Client's Dog and/or Cat, or for other unavoidable causes." Client understands and agrees that in enrolling Client's Dog and/or Cat at North Paw, LLC, the employees and owners of North Paw, LLC are relying on Client's representation that Client's Dog and/or Cat is/are in good health and have not harmed or shown aggressive or threatening behavior towards people or dogs and/or cats (respectively).

### 5. ASSUMPTION OF RISK AND WAIVER OF LIABILITY: Client acknowledges, agrees, and accepts that dogs and cats are extremely unpredictable and that North Paw, LLC, Taproot Dog Training, LLC, and any parties having any interest or ownership in the property where the North Paw, LLC is located, are not responsible for the acts of Client's Dog and/or Cat, or other participating clients' dogs or cats. Client hereby expressly and specifically assumes the risk of injury or harm to themselves, family members or friends accompanying Client's Dog and/or Cat, their property, and Client's Dog and/or Cat that may arise during daycare or boarding, or while dropping off or picking up Client's Dog and/or Cat from daycare and/or boarding.

Intials

Client acknowledges, agrees, and accepts that it is possible for Client's Dog and/or Cat to ingest materials (i.e. pea gravel, pieces of toys), contract illnesses (i.e. Bordatella), experience cuts, scratches and abrasions or undergo more serious harm or death during daycare and/or boarding, or to become ill, even if vaccinated and that such occurrences are not due to any circumstance or condition at North Paw, LLC.

Unless Client has otherwise instructed to the contrary, Client acknowledges and agrees that Client's Dog and/or Cat may encounter and be permitted to interact and play with other dogs and/or cats (including dogs with cats and vice-versa) and with North Paw, LLC and Taproot Dog Training, LLC employees and owners. Client acknowledges that when dogs and cats play in groups that cuts, scratches, and/or bites may occur, and North Paw, LLC may or may not notify Client immediately if the dog and/or cat sustains any cuts, scratches, and/or bites. Client further acknowledges that animals are unpredictable and that there is a possibility of injury or death to the pet or to another animal or person. Therefore, as consideration of

the services rendered by North Paw, LLC, Client (A) hereby waives and releases North Paw, LLC, Taproot Dog Training, LLC, and any parties having any interest or ownership in the property where the North Paw, LLC is located, and all other representatives or agents of North Paw, LLC from any and all claims, actions, damages, or liability for injury, sickness, illness, or death suffered by Client's Dog and/or Cat while in the care of North Paw, LLC or otherwise relating to the care, control, health and/or safety of the dog and/or pet arising from pick up, transport, drop off and/or stay at the North Paw, LLC facility, except to the extent such illness or injury is the result of North Paw, LLC's gross negligence or intentional misconduct, and (B) agrees not to initiate any legal proceedings against North Paw, LLC, Taproot Dog Training, LLC, or any parties having any interest or ownership in the property where the North Paw, LLC is located with respect to such released claims.

Further, Client agrees to release, waive, and hold North Paw, LLC, Taproot Dog Training, LLC, and any parties having any interest or ownership in the property where the North Paw, LLC is located, harmless from all liability related to the daycare and/or boarding of Client's Dog or Cat and all related services.

          
*Intials* **6. INDEMNIFICATION:** Client shall defend, indemnify and hold North Paw, LLC, Taproot Dog Training, LLC, and any parties having any interest or ownership in the property where the North Paw, LLC is located, their members, officers, agents, representatives and employees harmless against any claims, actions, and/or complaints brought by any person or entity as a result of injuries, death, damages, expenses and/or losses to any person, property, or other animal actually or allegedly incurred arising out of or relating to Client's Dog or Cat and that this release and indemnification shall be effective whenever Client's Dog and/or Cat participates in services starting with the date indicated below and thereafter.

Client's obligation shall include the cost, expenses and reasonable attorneys' fees of North Paw, LLC, Taproot Dog Training, LLC, and any parties having any interest or ownership in the property where the North Paw, LLC is located, their member, officers, agents, representatives and/or employees' defense against such claims, actions, or complaints. These obligations shall survive the termination, completion and/or expiration of this Agreement.

          
*Intials* **7. Medical Costs:** Client agrees that if Client's Dog and/or Cat becomes ill or injured, or if the state of Client's Dog and/or Cat's health otherwise requires professional attention, North Paw, LLC, in its sole discretion, may engage the services of a veterinarian or give other requisite attention to Client's Dog and/or Cat. Client further agrees to assume all responsibility for costs and expenses related to veterinary or other medical services. North Paw, LLC will make reasonable attempts to contact Client prior to the administration of veterinarian or other medical services.

Should Client's Dog and/or Cat require immediate medical attention, as of the date of this signed Agreement until otherwise changed on record by Client via North Paw, LLC staff, Client authorizes up to the following amount to be spent on animal:

         **DO**           or  
         **DO NOT** administer medical treatment until specific authorization is given

          
*Intials* **8. FACILITY DAMAGES:** Client agrees that Client is responsible for damages beyond normal 'wear and tear' caused by Client's Dog and/or Cat. This includes but is not limited to: replacement of wall or fence materials due to marking and/or spraying and chewing.

**9. MARKETING:** Client gives North Paw, LLC permission to photograph and capture the image, actions and/or sounds of Client's Dog and/or Cat and/or Client for North Paw, LLC's media, marketing and/or advertising purposes without any additional consent from or licensing fees, royalties, proceeds or other benefits paid to Client. All resulting photographs, images, and recordings are the property of North Paw, LLC.

          
*Intials* **10. REASONS FOR DISMISSAL:**  
Clients agree to make arrangements for their dog or cat to be picked up immediately from daycare, boarding and/or training if any of the following occur:

- Undisclosed or discovery of coughing or likelihood of cold.
- Undisclosed or discovery of fleas or other communicable medical issues.
- Any serious misbehavior towards any other animal. This determination is made by North Paw's leadership team

          
*Intials* **11. MISCELLANEOUS:**

- **ENTIRE AGREEMENT:** This Agreement constitutes the entire agreement regarding daycare and/or boarding and related services between Client and North Paw, LLC hereto and supersedes all prior agreements, representations, warranties, statements, promises, information, arrangements, and understandings, whether oral, written, expressed, or implied, with respect to the subject matter hereof. This section does not apply to Taproot's quote(s) for boarding services provided to Client outside this Agreement.

- **AMENDMENT:** No amendment or modification of the terms of this Agreement shall be binding unless in writing and signed by the Parties.
- **SEVERABILITY:** Any term or provision of this Agreement that is held to be invalid or unenforceable shall be ineffective to the extent of such invalidity or unenforceability without rendering invalid or unenforceable the remaining terms and provisions of this Agreement or affecting the validity or enforceability of any of the terms or provisions of this Agreement.
- **ASSIGNMENT:** Client shall not assign this Agreement, whether voluntarily or involuntarily, without prior written consent of North Paw, LLC. Any attempt to do so shall be void and have no effect.
- **GOVERNING LAW:** This Agreement is subject to and shall be construed in accordance with the laws of the State of Wisconsin and Client and North Paw, LLC representatives consent to jurisdiction in the state courts located in Dane County, Wisconsin.
- **BINDING AGREEMENT:** This Agreement shall be binding on the Client and North Paw, LLC representatives, their successors, and permitted assigns.

*By printing name below, electronically or otherwise, the Parties agreed to be bound by the terms and provisions of this Agreement as of the dates set forth below. Client's signature represents that Client understands and agrees to all provisions of this Agreement.*

**ADULT CLIENT(S) NAME(S):**

Printed \_\_\_\_\_  
 Date \_\_\_\_\_ Date \_\_\_\_\_

**MINOR PARTICIPANTS:**

Printed \_\_\_\_\_  
 Date \_\_\_\_\_ Date \_\_\_\_\_